Grace Lee

User Experience Designer

www.gracelee.io
gracemlee.design@gmail.com
778.866.9191
linkedin.com/in/gracelee19

PROFILE

As a User Experience Designer with a finance background, I specialize in crafting clean and intuitive designs that prioritize human needs while aligning with business goals.

EDUCATION

BrainStation | Diploma, User Experience Design

Jun 2023 - Sep 2023, Vancouver, BC

UBC Sauder School of Business | Bachelor of Commerce, Major in Finance

Sep 2014 - May 2018, Vancouver, BC

SKILLS

Figma

User Research

User Interface Design

Wireframing

Prototyping

Usability Testing

User Flows

User Interviews

Journey Mapping

Competitive Analysis

Heuristic Evaluation

EXPERIENCE

BrainStation | Teaching Assistant, User Experience Design

Sep 2023 - Dec 2023, Vancouver, BC

- Selected by BrainStation to support the three-month User Experience Design Diploma Program, on the account of exceptional performance and interpersonal skills demonstrated in the prior cohort.
- Assisted with evaluating student deliverables with strong attention to detail, providing detailed feedback to improve students' performance.
- Led daily stand-up lectures and provided one-on-one mentorship for students, advancing their program comprehension and individual learning experiences.

The Toronto-Dominion Bank | Commercial Senior Credit Analyst

Jun 2022 - May 2023, Vancouver, BC

- Performed financial analyses and prepared concise credit applications, reducing underwriting timelines and resulting in net new borrowing volumes of C$50+ million.
- Implemented robust credit expiry and forecasting protocols, resulting in 100% compliance with credit expiry thresholds.
- Received the Q2 2023 Business Banking Summit Award, which recognizes individuals who make an impact, lead by example, and inspire others at the bank.

The Toronto-Dominion Bank | Commercial Account Manager

Jan 2020 - Jun 2022, Vancouver, BC

- Built and maintained strong relationships with 80+ commercial clients, resulting in consistent positive net promoter scores.
- Focused on building internal and external referral networks, surpassing annual new business goals of at least $10 million of gross borrowings.
- Tasked by management to mentor and train new associates in order to share best practices developed.

AWARDS

Women Who Code Hackathon for Social Good | Product Designer

Oct 2023, Vancouver, BC

- Ranked among the top 20 finalists and awarded two distinctions in a two-week hackathon, developing solutions for social good.

Lush Cosmetics x BrainStation Hackathon | Lead Designer

Aug 2023, Vancouver, BC

- Won first place in a 24-hour hackathon, developing a functional POS prototype for Lush Cosmetics' in-store sales management.